

OneLocal Bank Delivery Systems

Facility	Lobby Hours	Teller Drive-Up Hours
Main Office 11 Central Street Norwood Ma 02062 Boston-Quincy MA MSA/MD Census Tract 4134.01.00 Middle	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am- 4:00 pm Sat-8:30 am- 12:30 pm	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am - 4:00 pm Sat-8:30 am- 12:30 pm
Foxboro Office 1 Central Street Foxboro, MA 02035 Boston-Quincy MA MSA/MD Census Tract 4101.00 Middle	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am- 4:00 pm Sat-8:30 am- 12:00 pm	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am - 4:00 pm Sat-8:30 am- 12:00 pm
Norfolk Office 160 Main Street Norfolk, MA 02056 Boston-Quincy MA MSA/MD Census Tract 4091.02 Upper	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am- 4:00 pm Sat-8:30 am- 12:00 pm	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am - 4:00 pm Sat-8:30 am- 12:00 pm
Plainville Office 129 South Street Plainville, MA Boston-Quincy MA MSA/MD Census Tract 4401.01 Middle	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am- 4:00 pm Sat-8:30 am- 12:00 pm	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am - 4:00 pm Sat-8:30 am- 12:00 pm

Hours of Operation

OneLocal Bank offers the capability to perform banking functions through various channels. Traditional avenues (personal visits) are enhanced by OneLocal Bank’s generous hours of operation. Teller services are available 41 hours per week. Contact Center personnel are available 43.5 hours per week.

Hours of Operation adjusted as June 1st, 2023, and eliminated Thursday and Friday evening branch hours. This did not have a negative impact on our customers.

- Added a Contact Center in July of 2022 Hours are Mon-Fri 8:30-5:00 and Saturday 8:30-12:30
- During the merger hours were extended both in the morning and evening for customer convenience

On-Line Banking (free of charge)

- Access to banking services
- Account balance information
- Apply for a home mortgage or Equity loan
- Transfer Funds
- Account histories
- Bill payment
- EStatements
- Account Opening
- CreditSense
- Account alerts
- My Cards
- Zelle
- ZDeposit and ZRent

Mobile Banking

OneLocal Bank offers customers free access to their accounts via their mobile telephone. Mobile Banking provides access to on-line banking capabilities including bill-pay, account information, transfers between accounts, mobile check deposits, Mobile Wallets including Apple Pay and Google Pay, ability to turn their Debit card on.

Website

OneLocal Bank maintains a web site that provides access to on-line banking capabilities including bill-pay, bank information including product and service descriptions, ability to apply for a mortgage, ability to open a deposit account, employment opportunities, bank news, and "contact-us" capabilities via e-mail.

In 2023 OneLocal Bank partnered with GreenPath Financial Wellness. GreenPath Financial Wellness is a national nonprofit organization that provides financial counseling, education and products to empower people to lead financially health lives. Working directly with individuals and through partnerships since 1961, GreenPath has assisted millions of people with debt and credit management, homeownership education and foreclosure prevention. Headquartered in Michigan, GreenPath, along with its affiliates, operate multiple locations across the United States. GreenPath is a member of the National Foundation for Credit Counseling (NFCC) and is accredited by the Council on Accreditation (COA).