# **OneLocal Bank Delivery Systems**

Facility	Lobby Hours	Teller Drive-Up Hours
Main Office 11 Central Street Norwood MA 02062	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am- 4:00 pm Sat-8:30 am- 12:30 pm	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am - 4:00 pm Sat-8:30 am- 12:30 pm
Foxboro Office 1 Central Street Foxboro, MA 02035	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am- 4:00 pm Sat-8:30 am - 12:30 pm	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am - 4:00 pm Sat-8:30 am - 12:30 pm
Norfolk Office 160 Main Street Norfolk, MA 02056	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am- 4:00 pm Sat-8:30 am - 12:30 pm*	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am - 4:00 pm Sat-8:30 am - 12:30 pm*
Plainville Office 129 South Street Plainville, MA	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am- 4:00 pm Sat- Sat-8:30 am - 12:30 pm	Mon-Wed: 8:30 am-4:00 pm Thursday-8:30 am-4:00 pm Friday-8:30 am - 4:00 pm Sat-8:30 am - 12:30 pm
Contact Center 11 Central Street Norwood MA 02062	Mon-Wed: 8:30 am-5:00 pm Thursday-8:30 am-5:00 pm Friday-8:30 am- 5:00 pm Sat-8:30 am- 12:30 pm	

# **Hours of Operation**

OneLocal Bank offers the capability to perform banking functions through various channels. Traditional avenues (personal visits) are enhanced by OneLocal Bank's generous hours of operation. Teller services are available 41 hours per week. Contact Center personnel are available 43.5 hours per week.

 $<sup>^{\</sup>ast}$  The Norfolk branched stopped offering Saturday hours as of January 1  $^{\text{st}},$  2025

## On-Line Banking (free of charge)

- Access to banking services
- Account balance information
- Apply for a home mortgage or Equity loan
- Transfer Funds
- Account histories
- Bill payment
- EStatements
- Account Opening
- CreditSense
- Account alerts
- My Cards
- Zelle
- ZDeposit and ZRent

## **Mobile Banking**

OneLocal Bank offers customers free access to their accounts via an app on their mobile telephone or other device. Mobile Banking provides access to on-line banking capabilities including bill-pay, account information, transfers between accounts, mobile check deposits, Mobile Wallets including Apple Pay and Google Pay, ability to turn their Debit card on and off.

#### Website

OneLocal Bank maintains a web site that provides access to on-line banking capabilities including bill- pay, bank information including product and service descriptions, ability to apply for a mortgage, ability to open a deposit account, employment opportunities, bank news, and "contact-us" capabilities via e- mail and chat.

In 2024 OneLocal Bank partnered with GreenPath Financial Wellness. GreenPath Financial Wellness is a national nonprofit organization that provides financial counseling, education and products to empower people to lead financially health lives. Working directly with individuals and through partnerships since 1961, GreenPath has assisted millions of people with debt and credit management, homeownership education and foreclosure prevention. Headquartered in Michigan, GreenPath, along with its affiliates, operate multiple locations across the United States. GreenPath is a member of the National Foundation for Credit Counseling (NFCC) and is accredited by the Council on Accreditation (COA).

### **ATM**

OneLocal Bank customers have access to thousands of surcharge-free ATMs through the SUM network.

Boundless Banking and Advantage checking accounts both offer reimbursement of ATM surcharge fees charged by other financial institutions.